



WHOLE GAME SYSTEM

ONLINE REFEREE REGISTRATION - FREQUENTLY ASKED QUESTIONS

Q. How will I know that I can start the registration process?

A. Your County FA will advise you of the date that they will invite referees to register for season 2014/15. Whilst in most cases you will be advised of this date by email it may be advisable to also visit your County FA website for any updates.

Q. What information will I need to hand before I start the referee registration process?

A. It would be useful to have a record of any additional Referee training you have done (such as Mini Soccer or Futsal) as this information can be added during the registration process. Finally you will need a valid credit card to pay your registration fee and any other associated purchases.

Q. Do I need a CRB to register as a Referee?

A. CRB has now been renamed to CRC and at present only Referees who are over the age of 16 (on the date of registration) and who intend to officiate in youth football (i.e. under 18) need to have an FA accepted CRC. In the event that you do not possess an FA accepted CRC and you indicate during the registration process that it is your intention to officiate in youth football during season 2014/15, you will still be able to complete your Referee Registration but will need to have an FA accepted CRC in place by September 1st 2014. Please see the Safeguarding Criteria FAQs area, which focuses in detail on CRC requirements. Your local County FA will be able to assist you through this process.

Q. What use is made of the Equality and Diversity information requested during the registration process?

A. This information is used by The FA for monitoring purposes only.

Q. I cannot remember my FAN (NPD) Number.

A. This can be found on your Registration Card or invoice from last season. It may also be printed alongside your name in the Referees' Section of your County Handbook. Alternatively it can be obtained from your RDO.

Q. A message comes up that I need a CRC check and cannot register. Why, as I have never been told this before?

A. Most probably you have turned eighteen during the twelve months since you last registered. Please contact your RDO you will advise you of the next step.

Q. Can I affiliate with more than one County online?

A. Yes, you will be able to do this within the registration process.

Q. Can I update my details such as my mobile telephone number?

A. Yes, this can be done within the registration process.

Q. Why am I asked to close dates?

A. This facility allows you to advise your RDO/League of any dates on which you are unable to accept appointments.

Q. I don't like giving my credit/debit card details online – is there an alternative?

A. Yes, you can register manually but you will require a Registration Form from your County FA.

Q. Will I be able to purchase other items such as a County Badge as I could before?

A. Each County will have a set of products which can be purchased during the registration process

Q. What credit/debit cards are acceptable?

A. You will be able to use all leading credit and debit cards.